



Pickup Guide at Boston's Logan International Airport

Your driver will meet you with a PlanetTran vehicle outside the terminal at the following locations:

Terminal	Pick Up Area	Airlines
A	Exit at Arrival (lower) Level and walk across the street to the Limo Area Parking Lot	Alaska Airlines Continental Airlines Delta Airlines (except international arrivals) Delta Shuttle (LaGuardia)
B	Exit at Departure (upper) Level and follow signs to the Limo Area curbside	Air Canada/Air Canada Jazz American (except international arrivals) American Eagle Frontier/Midwest Spirit Airlines US Airways (except international arrivals) US Airways Express US Airways Shuttle (LaGuardia & D.C.) Virgin America
C	Exit at Departure (upper) Level and cross to outer-most island to the Limousine Area	Cape Air JetBlue (except international arrivals) Sun Country Airlines United Airlines United Express
E	Exit at Arrival (lower) Level by the news stand and cross to outer-most island to the Limousine Area	Aer Lingus Air France AirTran Alitalia American (international arrivals only) British Airways Delta Air Lines (international arrivals only) Iberia Icelandair Jet Blue Airways (international arrivals only) Lufthansa Porter Airlines SATA (Azores Express) Southwest Swiss TACV US Airways (international arrivals only)

PlanetTran tracks all commercial flights and wait time is not charged for any passenger arriving on a commercial airline, as long as we have accurate flight information in your reservation. You do not need to call us to tell us your flight is delayed; we will automatically accommodate your new arrival time. However, if you have changed flights, you need to let us know your new flight information by calling us at 1.888.756.8876 or 1.617.944.9229. If we can't make contact and we don't hear from you, we will cancel the trip and charge the full fare an hour after the flight lands for international flights, and 30 minutes after the flight lands for domestic flights.

Massport does not allow drivers to leave their vehicles, so our driver will meet you with a PlanetTran vehicle outside the terminal at the locations above. Drivers are only allowed to wait at the terminal for 10 minutes, so they do their best to judge how long it will take passengers to deplane and arrive curbside. You may also select our Meet and Greet service when you make your reservation; we will then send a second driver to meet you at Baggage Claim and escort you to the vehicle for an additional \$30.00.